



**EUROPE OPERATING GROUP SERVICE VOUCHER**

**ORCHID HOLIDAY REFERENCE NUMBER** : OHEF005 – 2019  
**DATE** : 22<sup>nd</sup> May To 5<sup>th</sup> June  
**NO. OF PAX** : 2 Adults + 2 Child  
**GROUP CORDINATOR DETAILS** : NOT APPLICABLE

**ORCHID HOLIDAY EUROPE LIMITED - EMERGENCY NUMBER**

MON-FRI - 7AM to 6PM - As per EU Local Time +44 2035984556-7/+44 7459626984  
 Contact +447404242830 and +44 7448 035883 (For any emergency)

<b>FLIGHT NUMBER TBC***</b>			
<b>DATE</b>	<b>FROM</b>	<b>TO</b>	<b>DEPARTURE//ARRIVAL</b>
22 MAY	DEL	LON	1135 HRS//1805 HRS
5 JUNE	LON	DEL	1010 HRS//2330 HRS

<b>APARTMENT DETAILS</b>
<b>Sweet Inn - Lexham Gardens</b>
9 Lexham Gardens, Kensington and Chelsea
London, W8 5JJ, United Kingdom

**London 22<sup>nd</sup> MAY** **DAY -01**

1805 HRS Arrival at Heathrow Terminal.  
 1845 HRS Chauffeur driven car transfer from Airport to Chelsea Apartment.  
 2000 HRS End of Vehicle Service.

Pub Suggestion – Devonshire Arms.  
 Dinner Suggestion – Park Grand Kensington.

**London 23<sup>rd</sup> MAY** **DAY -02**

0930 HRS Transfer from Apartment to Buckingham Palace.  
**Journey** - Earl's Court Station to Green Park Station – Only Piccadilly Line.  
 1000 HRS Arrival at Green Park Station and walk up-to Victoria Memorial through gardens from Statue of Goddess Diana.

**Changing the Guard**, also known as **Guard Mounting**, takes place outside Buckingham Palace from 10.45am and lasts around 45 minutes, with the actual handover taking place at 11am.

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1200 HRS You may enjoy black cab ride – Pay as you go basis.  
 1400 HRS Reach Sherlock Holmes – Pay as you go basis.  
**The Sherlock Holmes Museum**  
**Address:** 221b Baker St, Marylebone, London NW1 6XE, UK

1600 HRS Enjoy some free time at Bond Street Area and Oxford Street.  
 1900 HRS Reporting Time for Theatre – Wicked.  
**Apollo Victoria Theatre (Represent Voucher 1)**  
**Address -** 17 Wilton Rd, Pimlico, London SW1V 1LG, UK

1930 HRS Show Begins – Sharp 1930 HRS. **Wicked** is 2 hours and 45 minutes long including one interval.  
 2215 HRS End of Show and Dinner Quick-Go option.  
**Shake Shack Victoria Nova**  
 Hip, counter-serve chain for gourmet takes on fast-food classics like burgers & frozen custard. 172 Victoria St, Westminster, London SW1E 5LB, UK.

2330 HRS Back to Apartment.

**London 24<sup>th</sup> MAY DAY -03**

0930 HRS Transfer from Apartment to Hyde Park Corner.  
**Journey -** Earl's Court Station to Hyde Park Corner Station – Only Piccadilly Line.

**RED BIG BUS HOHO TOUR – ROUTE SUGGESTIONS (Represent Voucher 2)**

Orange Route – Towards London Eye Area.  
 Big Blue Route – Towards Harrods Area.  
 Red Tour – Towards Tower of London.

1000 HRS Proceed for Red Tour leaving towards Tower of London.  
**Tower of London (Represent Voucher 3)**  
**Address –** St Katharine's & Wapping, London EC3N 4AB, UK

1300 HRS **Lunch Suggestions: -**  
 - Japanese/ Chinese – Wagamama Tower Hill  
 - Italian – Zizzi Tower Hill  
 - Indian – Mala Indian Restaurant

1400 HRS Entrance to **Tower Bridge. (Represent Voucher 4)**  
**Address -** Tower Bridge Rd, London SE1 2UP, UK

1900 HRS Reporting Time for School of Rock – Theatre.  
**GILLIAN LYNNE THEATRE (Represent Voucher 5)**

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Address - 166 DRURY LANE, LONDON WC2B 5PW

1930 HRS Show Begins – Sharp 1930 HRS. **SCHOOL OF ROCK** is approximately 2 hours and 30 minutes, including one intermission.

2200 HRS Dinner nearby options – MZ Indian Restaurant.  
Masala Zone Covent Garden  
**Address:** 48 Floral St, Covent Garden, London WC2E 9DA, UK

0000 HRS Back to Apartment.

**London 25<sup>th</sup> MAY**

**DAY -04**

0930 HRS Transfer from Apartment to London Zoo.  
**Journey 1 Piccadilly** – Earl’s Court to Green Park Station  
**Journey 2 Jubilee** – Green Part Station to Baker Street Station.  
**Journey 3 Bus J3 274** – Baker Street Station to Regent's Park Road (Stop K)

1030 HRS **London Zoo (Represent Voucher 6)**  
Address - London NW1 4RY, UK

1300 HRS Lunch inside London Zoo in Café or nearby restaurant.

1400 HRS Arrive London Eye Area.

1430 HRS Visit **Coco Cola – London Eye. (Represent Voucher 7)**  
Address – Lambeth, London SE1 7PB, UK  
Height – 135 M

1545 HRS **Shrek's Adventure London (Represent Voucher 8)**  
Address - Riverside Building, County Hall, Westminster Bridge Rd, Lambeth, London SE1 7PB, UK.

1745 HRS **Thames Jet - Speed Boat 50 Mins Ride. (Represent Voucher 9)**  
**Address** - Westminster Pier, Boarding Point F, Victoria Embankment, London SW1A 2JH, United Kingdom

**Important Information:**

**For safety reasons, the minimum height requirement to travel on Thamesjet is 1.35 metres (4 ft. 5in.).**

Seating arrangements on Thamesjet are solely at the discretion of the Captain and front seats require passengers to be well above the minimum height due to a larger gap between the seat

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and the handrail. All children under the age of 16 years must be accompanied by an adult and **MUST** meet the minimum height requirements, as stated above.

1900 HRS Time free at Leisure.  
Dinner Suggestions – Dishoom Indian, 12 Upper St Martin's Ln, London WC2H 9FB, UK.

**London 26<sup>th</sup> MAY DAY -05**

0930 HRS Transfer from Apartment to Kensington Palace.  
**Journey** – 1 Mile (Take Fast Transportation Mode – Uber or local Taxi).

1000 HRS **Kensington Palace. (Represent Voucher 10)**  
Address - Kensington Gardens, London W8 4PX, UK.

1200 HRS Time free around Kensington Area – Lunch Venue Option.  
Indian Meal option – Zaika or Memories of Kensington o Chakra.

1400 HRS Travel to **Helicopter Departure Point – Battersea Heliport. (Represent Voucher 11)**  
1500 HRS Your flight will depart from: The Pod Building, Bridges Court, London SW11 3BE.  
20 Minutes – London Sights helicopter sightseeing flight.

**IMPORTANT REMARKS**

- Passenger weights will be verified on arrival - Max. 110 Kg per seat, Max 500 Kg per helicopter
  - It may be necessary to re-schedule bookings at short notice to manage low demand and weight distribution
  - **On-line check-in must be completed at least 24 hours before your flight.**
  - Photo ID must be presented at the heliport for all passengers over 16
  - We may not be able to fly you if...
    - o Actual weights differ from check-in
    - o Any passengers are unable to show photo ID (over 16 only)
    - o You arrive late for your pre-flight safety briefing (30 mins before departure)
  - All contact is made using the email address & mobile number given at time of booking
  - Weather may delay or postpone your flight
  - For full terms & conditions please click here
  - For privacy policy, please click here.
- The following items are not permitted on board the helicopter:

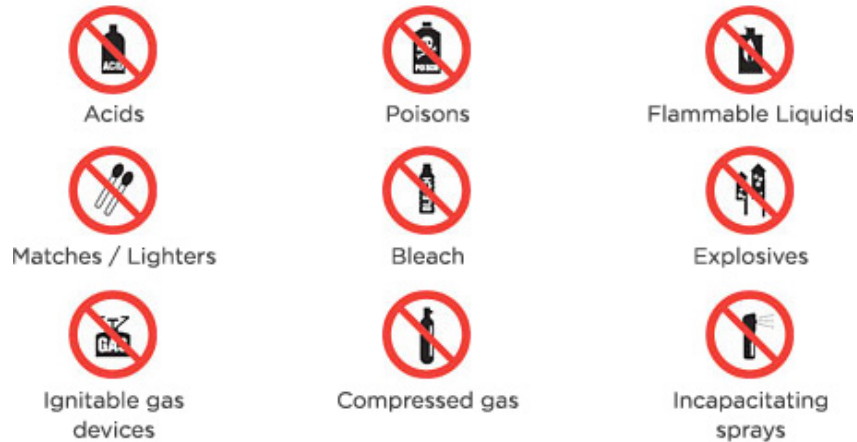
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1600 HRS Day Free at Leisure, optional visit of O2 Cable Car – Pay as you go basis\*.

**London 27<sup>th</sup> MAY** **DAY -06**

1000 HRS Transfer from Apartment to Lord’s Cricket Ground.  
**Journey 1** Piccadilly - Earl’s Court Station to Green Park Station.  
**Journey 2** Jubilee - Green Park Station – St. John’s Wood Station.

1100 HRS **Lord’s Tour (Represent Voucher 12).**  
Guided Visit and free view preparation match – Sub. To availability.  
Food Option – Local Café in Lord’s.

1330 HRS Lords to Madame Tussauds – 1 Mile, you may opt out for quick transfer through cab.  
1400 HRS Entrance **Madame Tussauds (Represent Voucher 13).**  
Address - Marylebone Rd, Marylebone, London NW1 5LR, UK.

1600 HRS Guests may opt out for freshen up and relax at hotel, before they head to the Unforgettable **Dining** Experience on the River Thames.

1830 HRS Depart for **Cruise Dinner** Departure Point leaving from Westminster Pier.  
1930 HRS **The London Showboat Ticket (Represent Voucher 14).**

Directions: Please check with the pier staff for direction to the boarding point at Westminster Pier. **Boarding starts at 7.30pm. The cruise departs at 7.45pm and cannot return to the pier to collect latecomers.** It returns to Westminster Pier at 11.00pm approx. Your ticket will be collected on boarding.

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**Travel information:** We recommend that you plan your journey to Westminster Pier (SW1A 2JH) in advance. It is located on the north side of the river by Westminster station Exit 1(Circle, District & Jubilee lines). Visit [tfl.gov.uk](http://tfl.gov.uk) for London transport info.

**What's On Board:** Your ticket includes a welcome glass of sparkling wine, four-course dinner, half a bottle of wine per person, tea or coffee and a live performer and dancing. There is a fully-stocked bar serving a range of drinks. There are also toilet facilities on board. Dress code is **smart casual** and we request that you do not wear shorts, trainers or t-shirts.

**Seating:** Your seat on board is guaranteed and will be allocated to you before the cruise takes place. When you board you will be shown to your table, please note tables are fixed with each table (or pair of tables) seating four people. Our panoramic windows provide great views from all angles of the passing sky-line, regardless of your table location, however window tables are available which seat two people only.

**Menu:** The standard menu will be provided unless the alternative options are confirmed by our Reservations Department 72 hours before the travel date.

### London 28<sup>th</sup> MAY

DAY -07

- 0930 HRS Transfer from Apartment to Kew.  
**Journey 1** District - Earl's Court Station to Kew Gardens.  
**Journey 2** Bus Route 65 – Kew Road Victoria Gate (D) – Avenue North Sheen (E).
- 1000 HRS Visit – **Royal Botanical Kew Gardens. (Represent Voucher 15).**  
Address - Richmond TW9 3AB, UK
- Lunch Suggestion – Kew Gardens Café or Pub – Try out Vegetarian Burger Meals.**
- 1430 HRS Transfer for next visit.  
1530 HRS Visit - **The Shard (Represent Voucher 16).**  
Address - 32 London Bridge St, London SE1 9SG, UK.
- 1900 HRS Theatre - Criterion - Comedy on Bank Robbery. **(Represent Voucher 17).**  
**Address** - 218-223 Piccadilly, St. James's, London W1V 9LB, UK.
- 1930 HRS Show Begins – Sharp 1930 HRS. The running time is 2 hours with an **intermission.**  
2130 HRS End of Show and Dinner option.  
**Veeraswamy**  
High-end dining and luxurious Maharajah-inspired decor at London's oldest Indian restaurant.  
Address: Victory House, 99-101 Regent St, Mayfair, London W1B 4RS, UK
- 2330 HRS Back to Apartment.

### London 29<sup>th</sup> MAY

DAY -08

- 0940 HRS Transfer from Apartment to Chelsea.  
**Journey 1** District - Earl's Court Station to Fulham Broadway.
- 1020 HRS **Chelsea FC Stadium Tour and Museum (Represent Voucher 18).**  
Address - Fulham, London SW6 1SW, UK.

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- 1300 HRS      **St. Paul's Cathedral (Represent Voucher 19).**  
Address - St. Paul's Churchyard, London EC4M 8AD, UK.
  
- 1600 HRS      Time Free at Leisure to explore Hyde Park or shopping at Harrods.
- 1900 HRS      Theatre - Thriller Musical Michael Jackson **(Represent Voucher 20).**  
**Address** – 29 Shaftesbury Ave, Soho, London W1D 7ES, UK
  
- 1930 HRS      Show Begins – Sharp 1930 HRS. The **show length** is 2 hours 10 minutes **long** plus a 20 minute Interval.
  
- 2200 HRS      End of Show and Dinner option.  
**Bella Italia** – Italian  
**Salaam Namaste** – Indian  
**Masala Zone Covent Garden** – Indian
  
- 2330 HRS      Back to Apartment.

**London 30<sup>th</sup> MAY** **DAY -09**

- 0850 HRS      Transfer from Apartment to Hampton Court Palace.  
**Journey 1** District - Earl's Court Station to Wimbledon.  
**Journey 2** South Western Railway – Wimbledon to Kingston.  
**Journey 3** Bus Route 111 – Kingston R to Hampton Court Gardens B.
  
- 1000 HRS      Visit **Hampton Court Palace. (Represent Voucher 21).**  
Address - Molesey, East Molesey KT8 9AU, UK.  
  
**Lunch Option**  
**Mezzet Restaurant** - Meze and Lebanese platters  
**Namaaste Kitchen Indian Restaurant London** – Indian Restaurant
  
- 1300 HRS      Transfer to Westminster.
- 1400 HRS      **London Dungeon. (Represent Voucher 22).**  
Address: Riverside Building, County Hall, Westminster Bridge Rd, Lambeth, London SE1 7PB, UK.  
  
Later Free time at Leisure.
  
- 1900 HRS      **PART 1 - Harry Potter and the cursed Child - Stalls C. Palace Theatre. (Represent Voucher 23A).**
- 1930 HRS      Show Begins – Sharp 1930 HRS. Part I runs at approximately 2 hours **45 minutes**, including a 20 minute interval. Part II runs at approximately 2 hours **35 minutes**, including a 20-minute interval.  
**Address** – 113 Shaftesbury Ave, Soho, London W1D 5AY, UK

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2215 HRS End of Show and Dinner Quick-Go option.  
Pizza Hut, MC Donald's, KFC or Subway.

2330 HRS Back to Apartment.

**London 31<sup>th</sup> MAY**

**DAY -10**

**Top London Landmarks Frequented by Princess Diana (No Guide/ No Car on Disposal)**

San Lorenzo - Di favourite restaurant, iconic Italian eatery - Knightsbridge

1530 HRS

**Soho Food Tour!!**

Our exploration will begin with tasting in a tucked-away, historic location. After a delicious start to the day, more we get to discover as you enjoy a colorful walk through some of Soho's oldest and most charming streets.

In addition to the many world foods, we will also enjoy some British delicacies – one of the five oldest in London. You will also see the oldest French Patisserie in the UK! Of-course it's located in Soho... This tour also includes a trip through Chinatown on your way to the final destination – the place that inspired the creation of our London Food Lovers Tours!

1600 HRS

Meet and Greet local Guide.

Meeting Point TBC  
Guide Name & Contact TBC  
Tour Duration 2 Hours

1900 HRS

**PART 2 - Harry Potter and the cursed Child - Stalls C (Represent Voucher 23B).**

Show Begins – Sharp 1930 HRS. Part I runs at approximately 2 hours **45 minutes**, including a 20 minute interval. Part II runs at approximately 2 hours **35 minutes**, including a 20-minute interval.

**Address** – 113 Shaftesbury Ave, Soho, London W1D 5AY, UK

2215 HRS

End of Show and Dinner Quick-Go option.

Pizza Hut, MC Donald's, KFC or Subway.

2330 HRS

Back to Apartment.

**London 1<sup>st</sup> JUN**

**DAY -11**

0925 HRS

Guide to Report at the Hotel.

0930 HRS

Depart for walking tour of Notting Hill, Rock Band and Alexandra Palace.

1000 HRS

**Notting Hill** - See the highlights of this trendy urban village in West London with a local expert guide. Notting Hill is world famous for its annual street carnival, Portobello Road market and of course, the film of the same name with Hugh Grant and Julia Roberts. See famous film locations, celebrity homes and trendy restaurants and bars.

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- 1115 HRS Depart for **Abbey Road – Beatles Tour**.  
A must for any music fan, this magical mystery tour takes you around the streets of London to where the Beatles made their magic and won the hearts of millions of fans. Discover the sights in London made famous by John, Paul, George, and Ringo.  
  
You may also visit Denmark Street, which is known for its many guitar shops, and Carnaby Street, which was the heart of Swinging Sixties London. This tour is a great way to introduce yourself to the UK's capital city and to learn a bit about music history.
- 1245 HRS Proceed for **Alexandra Palace**.  
**Alexandra Palace** is a Grade II listed entertainment and sports venue in London, located Between Muswell Hill and Wood Green in the London Borough of Haringey. (Entrance not incl.)
- 1430 HRS End of the guided tour.
- 1500 HRS Harrods - Shopping free time. Or Free time at Oxford Streets.
- 1830 HRS **Theatre - Cambridge Matilda Musical (Represent Voucher 24)**.
- 1900 HRS Show Begins – Sharp 1900 HRS. **Matilda** The Musical's running time is 2 hours and 35 minutes, including one interval.
- 2145 HRS End of Show and Dinner nearby options in central.
- 2330 HRS Back to Apartment.

**London 2<sup>nd</sup> JUN DAY -12**

- 0900 HRS Morning Chauffer driven Car reporting to Apartment.
- 0915 HRS Depart for Windsor. **(Represent Voucher 25)**.  
**Address** - Windsor SL4 1NJ, UK
- 1015 HRS Visit – Windsor Castle Entrance.
- 1200 HRS Carriage Ride **(Represent Voucher 26)**.  
**Address** - Windsor Castle.
- 1500 HRS Lego-Land Entrance. **(Represent Voucher 27)**.  
**Address** - Winkfield Rd, Windsor SL4 4AY, UK.
- 1930 HRS Transfer from Lego-Land to Apartment.  
Legoland Windsor Resort, also known as Legoland Windsor, is a child-oriented theme park and resort in Windsor, Berkshire in England, themed around the Lego toy system. The park opened in 17 March 1996 on the former Windsor Safari Park site as the second Legoland after Legoland Billund in Denmark.

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2100 HRS End of Car service either in central or at Apartment.

**London 3<sup>rd</sup> JUN DAY -13**

0900 HRS Morning Chauffeur driven Car reporting to Apartment.

0900 HRS Guide reporting to Apartment.

0915 HRS Full day excursion Oxford with university + Cotswold Tour.

**The Cotswolds** As the tour drives through the Cotswolds, you'll see quintessential English countryside from the coach. Rolling hills, sleepy villages and market towns dot the landscape as far as the eye can see.

**Walking Tour of Oxford** Oxford is famous for being home to the oldest university in the English speaking world – countless bright young things have wandered the town's cobbled streets over the years! During this guided walking tour you will see the stunning Bodleian Library and furtively discover unspoilt narrow alleyways, ancient squares and towering spires.

Entry to the 13th century University Church of St Mary the Virgin. Soak in spectacular sights of the unique baroque design and architecture as you explore the centre of the University of Oxford. This absolute gem is a must-visit on your trip to Oxford.

1745 HRS Arrive Warner Bro Studio.

1800 HRS Harry Potter - Warner Bro Studio with Entrance. **(Represent Voucher 28).**

**Address** - Studio Tour Dr, Watford WD25 7LR, UK.

2100 HRS Transfer back to Apartment.

2200 HRS End of Car Service.

**London 4<sup>th</sup> JUN DAY -14**

Bicester Shopping - Highly Recommended - Full day outlet shopping - All major Brands!!!  
NO Car at Disposal.

**London 5<sup>th</sup> JUN DAY -15**

0600 HRS Drop at London Heathrow APT.

**END OF SERVICE**

**IMPORTANT POINTS & NOTES FOR THE TOUR**

- All tickets and vouchers are issued by Orchid Holiday Europe Limited on the condition that all arrangements like hotel stay, meals, use of vehicles, ferries, steamers, trains, aircraft or any other conveyance operated by the person arranged by orchid shall not be responsible for

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any loss, damage, injury, delay or inconvenience caused to the passengers as the result of any such arrangements.

- Also Orchid accepts no responsibility for any kind of additional expenses held due to delays or changes in air, rail, sickness, strike, weather and other causes. All such expenses will have to be borne by the passenger.
- All timings are approximate and are based on local road and traffic conditions.
- All restaurants must have a re-confirmation, to the restaurant and not to Orchid, of any special dietary 24 Hours prior to the service.
- Any missed meals will not be replaced or refunded.
- Any requests to change confirmed meal times must be advised 24 hours before arrival to suppliers. The requested changes are not guaranteed.
- The emergency number is only to be used in the event of a real and serious emergency. It is NOT to be used to confirm or re-confirm services, or for simple matters that can be dealt with Orchid during the course of normal working day.
- Any services missed due to delays caused by the group will not be refunded.
- Any problems prior to or during a service must be reported immediately, or as soon after as possible. Failure to do this may result in any request for compensation being denied.
- Tips for long distance coaches, guides, assistants, interpreters, restaurants and local transport will be paid on the spot at the discretion of the tour manager/clients. According to the customs & EU law it is mandatory.
- Any item owned by our suppliers must not be mistreated in any way. Failure to comply with this clause can result in costs which will have to be borne by the party involved and must be paid to the supplier.
- OHE is only an intermediary in making arrangements for hotels, transportation or any other services and neither OHE nor any of its suppliers accept any liability or responsibility whatsoever for any loss or damage to any property left by a passenger on a tour, at a hotel, or with a service provider.
- It is our policy to assume that infants, those 2 years old and less, will be considered as a part of the overall number of people when a coach is booked, so seats will be booked for them too. By EU law, all passengers must be seated and wearing a seat belt, when provided, at all times on local or long distance transportation.
- Driving legal limits must be adhered to at all times. In the event that these rules are breached client claims will be treated as invalid, the client will have to accept all costs, and all insurance claims are likely to be refused.
- EU regulations for long distance coach drivers include:
  - Maximum permitted driving time within a working week: 56 hours.
  - In one day a driver is not allowed to drive for more than 9 hours which may extend to 10 hours twice in a working week. Duty can be upto 12 Hours or as offered.
  - Following a driving period of 4 hrs 30 mins, a driver must take an uninterrupted break of not less than 45minutes.

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\*\*\* ALL GUIDED TOURS ARE INDICATED INCLUSIONS – THEY MAY CHANGE PLACES TO VISIT DEPENDING UPON WEATHER CONDITION, TRAFFIC CONDITION AND OTHER FACTORS WELL KNOWN TO THEM.

\*\*\*PLEASE ENSURE TO CARRY PRINT OF RESPECTIVE VOUCHERS – THAT NEED TO BE VISITED ON SAME DAY.

\*\*\*PLEASE READ GENERAL TERMS AND CONDITIONS ON EACH VOUCHER.

**TEAM ORCHID WELCOMES YOU TO LONDON AND HOPE YOU HAVE PLEASANT STAY THROUGH-OUT YOUR HOLIDAY!!**

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